

VIRTUAL REFERENCE ADVISORY COMMITTEE
Teleconference Call
October 28, 2002
1:00 p.m.

MEMBERS PRESENT

Beth Watson (TBLC), Lucy Harrison (CCLA), Pat Barbier (St. Petersburg College), Dan Lhotka (State Library of Florida), Ramona Miller (Santa Fe CC), Leslie Jones (Pasco County Library System – Hudson Regional Branch), Olga Koz (Largo Public Library), Debra Sears (State Library of Florida), Andrew Breidenbaugh (Tampa-Hillsborough County Public Library System), Rhonda Smith (Lake-Sumter CC), Matt Burrell (Gulf Coast CC), Andrea Ginsky (Sarasota County Public Library), Judy Born (Manatee CC), Tina Neville (USF), and Barbara Roberts (Miami-Dade CC).

OTHER ATTENDEES

Richard Madaus (CCLA), Ann Armbrister (CCLA), and Brenda Ferris (CCLA).

MEMBERS ABSENT

Barry Baker (UCF), John Callahan (Delray PL-FLNC), and Lisa Nickel (USF)

CALL TO ORDER

Beth Watson called the teleconference meeting to order at 1:00 p.m.

APPROVAL OF MINUTES

The minutes from the October 3-4 meeting in Tampa were approved with one correction, (corrected Tina Neville's last name).

MOTION: It was moved and seconded that the minutes be approved as amended.
Motion carried.

Members discussed feedback from current customers of three vendors: Docutek, OCLC QuestionPoint, and 24 X 7. Members then discussed the live vendor demos in which they had participated, both as a group and individually. Finally, members discussed the strengths and weaknesses of each of the vendors' products. Following the discussions, a decision was made to go forward with the purchase of Docutek.

The next steps in the process were discussed:

- Harrison will phone Docutek
- Harrison will email members requesting a formal vote on the decision
- The contract negotiation process will start
- The contract will be sent to TCC Board of Trustees for approval on November 18
- Guidelines will be developed and put in place

Other individuals will be encouraged to request a demo from Docutek.

ADJOURNMENT

The teleconference meeting was adjourned.